

Job Title: Analyst - Operational Performance

Number of positions: 2

Company: One at Connecticut Natural Gas and one at Southern Connecticut Gas

Reports to: John Meagher - Manager of Compliance and Operational Performance

Location: CT

Job Summary

Responsible for facilitating the process of implementing Operational Performance structure for Gas Engineering and Operations and Design and Delivery functions.

Overview for Operational Performance responsibility includes creating and reporting performance metrics to the business to engage a continuous processes improvement mind-set.

Key Responsibilities:

- Develop dashboards and visual reports, seeking alignment within different areas from the companies
- Develop and deploy proactive self-assessments of performance indicators
- Participates in recurrent proactive meetings with Gas Engineering and Operations and Gas Design and Delivery for improving the work processes
- Analyzes, reports, and provides feedbacks to the business of its performance Coordinates the updates reporting to all leadership with potential impacts to Gas Business
- Tracks metrics consistency across operating companies
- Assists in the definition of controls, documentation, and assessment of its effectiveness
- Collects data and tracks the performance metrics
- Provides performance improvements analysis using historical data and forecasts using data analytics
- Captures data and leverages continuous improvement to maximize efficiency
- Identifies areas for improvement and provides practical inputs to processes owners
- Quantifies potential risks and provide recommendations for improvements through analysis of technical, operational, and financial data
- Participates in the Operational Performance group and assists to providing guidance on how to work in partnership with Gas Business to develop new metrics or system.

Skills and Requirements

Required Skills/Abilities:

- Ability to lead teams and work in a team environment
- Ability to analyze data, draw conclusions, and make recommendations
- Ability to assist and develop employees.
- Understanding of Natural Gas Industry
- Oral and written communication skills
- Ability to summarize concepts presented accordingly
- Results oriented
- Data analytics and related tools knowledge

Required Education and Experience:

- Bachelor's or Associate degree and 5+ years total professional experience
- Experience with Performance Operational/Metrics
- Experience with reporting and tracking deadlines when working across different departments
- PowerBI and Advanced Excel Skills preferred

Competencies

- Develop Self & Others
- Empower to grow
- Collaborate and Share
- Be a role model
- Focus to achieve results
- Be agile

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