



Tooling & Distribution Territory Manager – New England

Mulcare Pipeline Solutions, Inc.

The Tooling & Distribution Territory Manager is part of a sales team responsible for sales growth and profitability performance of their region. They are the point person for all sales to the Utility Contractors as well as the primary support for all the Tooling & Gas Distribution product lines to all customer categories in their region. They work closely with their Regional Sales Manager (Supervisor) and the rest of the team within the organization to maximize the customer care needed to maintain existing business and develop new business with their customer base. The team is made up of a Regional Sales Manager (Supervisor) inside and outside/product and administrative support group that helps manage all the activity surrounding quoting, taking & expediting orders, performing field service, managing projects and helping collect receivables as necessary. Direct involvement with our represented manufacturer's sales agents to further mutual sales initiatives is ongoing. Building relationships at all levels of customer organizations and connecting them with offered product and service technologies is critical to maintaining and growing sales. The Tooling & Distribution Territory Manager is also responsible for adhering to and promoting the company values by performing duties in a manner that is consistent with being a team leader and supporting the continued growth of the company.

Travel requirements are typically 10 -15 days a month with variations up or down depending on tradeshow schedules, special project needs or manufacturer training/visitation. Travel is predominantly local as the successful candidate must live in the region to cover the requirement effectively.

Regional sales territory travel includes the U.S. States of CT, RI, MA, NH, VT, ME. Periodic travel to NJ or Central PA corporate offices as well as varying locations around the US for manufacturer training/customer factory visits is required. Rare international travel is required based on location of represented manufacturers or training initiatives

Primary Responsibilities:

- Develop/maintain a thorough knowledge of product and service features, content, value and strategy to sell.
- Identify leads, manage prospects and acquire new business.
- Determine customer needs and propose appropriate solutions.
- Support the activity of the regional sales team.
- Meet or exceed the new business sales goals.
- Demonstration expertise and hands on troubleshooting to assist customers.
- Present pricing on company's products and services.
- Prepare and deliver sales literature/catalogs/sales proposals/presentations to key decision makers.
- Develop and maintain an awareness of market behavior and competitive trends and respond accordingly.
- Visit customers to demonstrate company's products and services and how they are utilized.
- Follow-up with customers to ensure they are satisfied and to continue the business growth relationship.
- Aid in the assembly, maintenance and update of annual sales forecast.
- Travel with in-company Product Managers and Manufacturer's Representatives to further sales growth.
- Entertain customers and represented manufacturers to deepen relationships.

2 Tooling & Distribution Tooling Distribution Territory Manager- New England Region Job Description 2025

Manufacturer's / Products Included in Sales Representation requirements:

- 20+ product/service lines defined on company website www.mulcare.com

Competencies/Requirements

- Hands-on mechanical tool skills
- Equipment, Tools, & Software/Hardware system technical understanding.
- Physical ability to work alongside utility workers in hands on situations in and out of "the ditch".
- Excellent verbal and written communication skills.
- Must be organized with good time management skills.
- Possess proven analytical/problem solving skills.
- Computer proficiency in Microsoft applications and ability to learn equipment specific software applications.
- Experience in developing and executing territory sales strategies.
- Possess strong presentation, negotiation, and closing skills.
- Must be self-motivated and able to work independently to meet or exceed goals
- Personal Effectiveness/Credibility

Submit resume to HR@mulcare.com

www.mulcare.com