

Job Title: Gas Technical Training Instructor

About us

National Grid has an immediate need for two Gas Technical Training Instructors. These positions are located in the Millbury Training Center in Massachusetts (on-site).

Every day we deliver safe and secure energy to homes, communities, and businesses. We are there when people need us the most. We connect people to the energy they need for the lives they live. The pace of change in society and our industry is accelerating and our expertise and track record puts us in an unparalleled position to shape the sustainable future of our industry.

To be successful we must anticipate the needs of our customers, reducing the cost of energy delivery today and pioneering the flexible energy systems of tomorrow. This requires us to deliver on our promises and always look for new opportunities to grow, both ourselves and our business

Job Purpose

To deliver high quality learning experiences that meet gas clients' technical, regulatory and safety learning needs through a blended learning approach (theory & hands-on teaching).

Key Accountabilities

- Deliver technical training programs to field technicians through a blended learning approach (theory & hands-on teaching).
- Conduct Annual Expert Training (AET), Gas Operator Qualification, and gas progression schools in accordance with 49CFR 192.3 regulation and MDPU 220 CMR.
- Utilize Operator Qualification (OQ) guidelines per company policy (GEN01100).
- Exhibit willingness to learn and teach new programs and methods of instruction.
- Administer and conduct physical pre-entry assessment for field technicians.
- Conduct training on gas equipment, (theory and hands-on practical), demonstrate company approved methods of gas installations to field personnel.
- Liaise and develop strong relationships with yard coordinators, schedulers in different yards. Represent technical training as the SME (Subject Matter Expert) including governing bodies, transformation teams and technical committees.
- Conduct assessments of training needs associated with the introduction and revision of procedures and policies.
- Utilize Roll Call system for attendance and schedule classes in the LMS (Learning Management System).

Qualifications

- A minimum of 3-5 years of direct gas field experience.

- Supervisory experience and college degree. Advanced degree preferred.
- Knowledge of gas maintenance, customer meter services, damage prevention, corrosion and Operator Qualifications (OQ) and regulations such as Federal 49 CFR 192.3 & MDPU 220 CMR.
- Thorough knowledge of gas related equipment such as meters, regulators, CGI, fittings, valves, McElroy 28 fusion machine, squeeze offs, Plastic Joining qualifications (PJQ), electrofusion processors, line locating equipment etc.
- Good oral, written communication skills include active listening and presentation.
- Must have strong interpersonal skills, be a team player and possess ability to collaborate with others handling multiple tasks and meet performance targets.
- Working knowledge of computer systems, I-pad, word, excel etc.
- Must be able to work special assignments, storm duty and other duties as assigned by the Company management.

More Information

This is not a hybrid position. Physical presence is required at the Millbury Training Center for this position.

Salary

\$77k- \$109k a year

This position has a career path which provides for advancement opportunities within and across bands as you develop and evolve in the position; gaining experience, expertise and acquiring and applying technical skills. Candidates will be assessed and provided offers against the minimum qualifications of this role and their individual experience.

National Grid is an equal opportunity employer that values a broad diversity of talent, knowledge, experience and expertise. We foster a culture of inclusion that drives employee engagement to deliver superior performance to the communities we serve. National Grid is proud to be an affirmative action employer. We encourage minorities, women, individuals with disabilities and protected veterans to join the National Grid team.