

Mutual Aid Program

October 15, 2025



Agenda

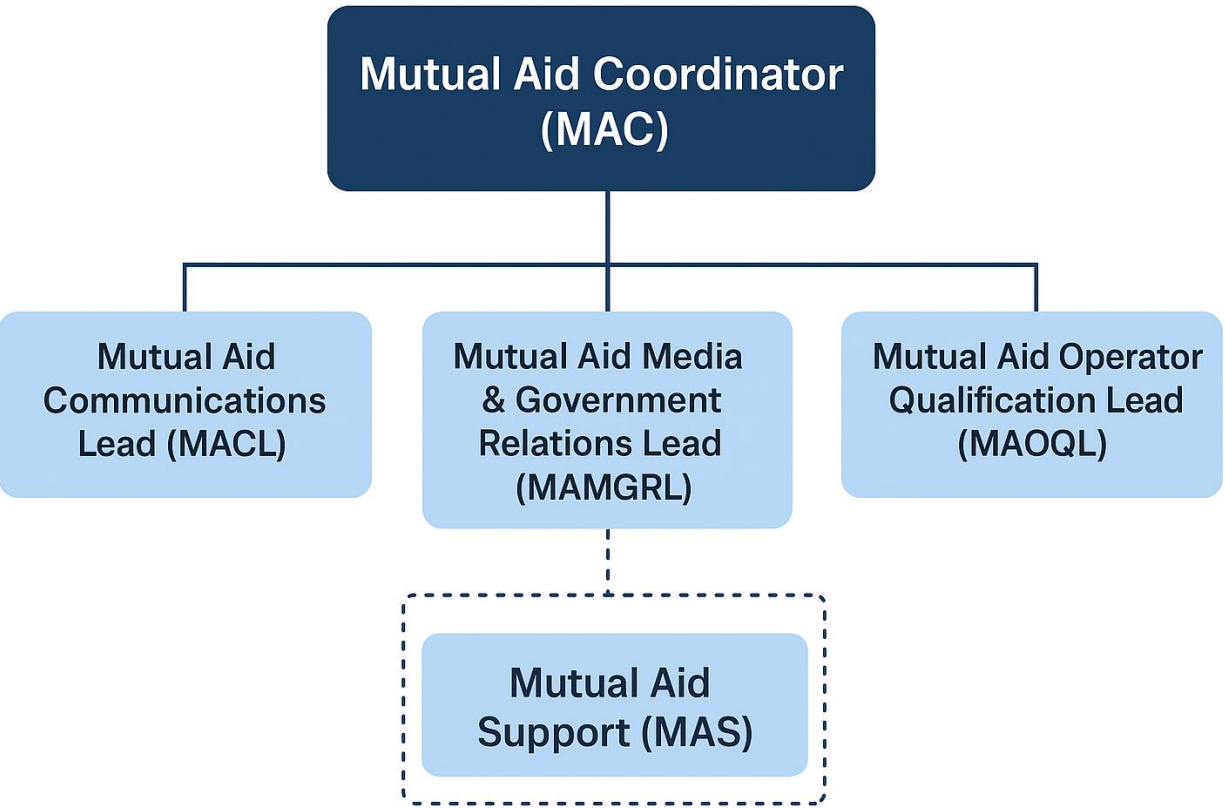
- NGA Primary Responsibilities
- NGA Event Support Team (EST)
- Requesting Company - Key Responsibilities
- Responding Company - Key Responsibilities
- Joint Mobilization Calls
- Considerations for External Support
- Stie-Arrival Briefings
- Quick Hit Updates
- Discussion



NGA Primary Responsibilities

- Support the safe, efficient, and quick restoration of impacted customers
- Coordinate event
 - Set up NGA EST
 - Communicate with Requesting and Responding Companies
 - Facilitate information and documentation exchange
 - Help secure out-of-region support, if needed
- Provide OQ technical expertise to support movement of resources
- Provide on-site support, as requested

NGA Event Support Team



<u>Role</u>	<u>Primary Functions</u>
MAC	NGA Point of Contact and coordinates with all members throughout the event.
MACL	Event communications and supports MAC.
MAOQL	Operator Qualifications (OQ) technical support.
MAMGRL	Meeting minutes and supports external communications.
MAS	General administrative and logistical support.

Requesting Company – Key Responsibilities

- Assess and quickly communicate needs
- Identify skills and OQs for required support
- Implement layers of protection
 - Assess worker competency
 - Provide site-arrival briefings
 - Provide operational oversight
- Define Operating Authority
- Manage resource integration

Company Name	Primary Contact	Work Phone Number
Northeast Gas Association	Jose Costa	(781) 455-6800 x-1090
	Paul Armstrong (secondary)	(781) 455-6800 x-1130
	Bob Wilson	(781) 455-6800 x-1110
	Alana Daly	(781) 455-6800 x-1060
	Mike Gallinaro	(781) 455-6800 x-1280
	Dave Grande (tertiary)	(781) 455-6800 x-1260
	Adam Day	(781) 455-6800 x-1270
	Glenn Meyers (primary)	(781) 455-6800 x-1020

Responding Company – Key Responsibilities

- Determine and quickly communicate support capability
- Complete and provide RFA form, roster, OQ transcripts, etc.
- Participate in Joint Mobilization Calls (JMC)
- Prepare resources for deployment
- Communicate expectations

NGA Regional Mutual Aid Assistance Program			
REQUEST FOR ASSISTANCE (RFA)			
TO BE COMPLETED BY REQUESTING COMPANY			
Today's Date:		New:	☐
RFA Number:		Renewal:	☐
RFA TYPE:		Cancellation:	☐
Requesting Organization:		Change/Update:	☐
	Primary Contact	Secondary Contact	
Name:			
Company Phone:			
Cell Phone:			
E-Mail:			
Period Emergency Assistance Needed:			
Starting Date:		Ending Date:	
Description of Emergency (Include approximate number of customers affected)			

Joint Mobilization Calls

- A typical event involves two primary JMCs
 - JMC#1: Event scenario, preliminary resource support needs
 - JMC#2: Final resource commitments and ETAs
- NGA Staff sets up and moderates all JMC meetings
- Requesting Company
 - Safety briefings and event scenario updates
 - Resource needs and other critical information
- Responding Company
 - Provide early resource support estimates (JMC#1)
 - Firm up resource commitments and provide estimated arrival times (JMC#2)
 - Communicate critical resource information to the Requesting Company

Considerations for External Support

- Pre-Work: Evaluate potential Responding Companies well in advance of an event

- Saves time!
- Assess OQ plan/task equivalency
- Focus on worker competence
- Develop site-arrival briefing

- Events:

- Request only what is needed
- Provide layers of protection
 - ✓ OQ equivalency review
 - ✓ Site-arrival briefings
 - ✓ Operational oversight
 - ✓ Responder attestation

First Wave Resources - Support Numbers					
Liberty NH	Liberty NY (SLG)	National Fuel Gas (New York)	National Fuel Gas (Pennsylvania)	National Grid NE	National Grid NY
40	3	5	5	92	130
34	3	5	5	60	130
Service Restoration - Workforce Qualifications					
Liberty NH	Liberty NY (SLG)	National Fuel Gas (New York)	National Fuel Gas (Pennsylvania)	National Grid NE	National Grid NY
Y	Y	01-REL-CT: RELIGHTS	NFGPA-90	NG-OQTASK45B	No
Y	Y	01-REL-CT: RELIGHTS	NFGPA- 90	NG-OQTASK45B	NG-NY-
Y	Y	NFG HYB-CT70	NFGPA-70	NG-OQTASK70	No
Y	No	No	NFGPA-70	NG-OQTASK70	No
No	Y	NFG HYB-CT70	No	No	NG-NY-OQTASK70
Y	No	NFG HYB-CT72A	NFGPA-72	NG-OQTASK72	No
No	No	No	No	No	No
Y	No	NFG HYB-CT72C	NFGPA-72	NG-OQTASK72	No
Y	Y	NFG HYB-CT72A	NFGPA-72	NG-OQTASK72	NG-NY-OQTASK72
No	No	No	No	No	No
No	Y	No	No	No	No
No	No	No	No	No	No
Y	Y	NFG HYB-CT72C	NFGPA-72	NG-OQTASK72	NG-NY-OQTASK72

Site-Arrival Briefings

- Incident and objectives
- Safety expectations
- Command structure
- Work scope and integration
- Logistics
- Communication protocols

Note: Provide time for questions to confirm full understanding before beginning work.

Central Hudson Gas & Electric Corporation

GAS MUTUAL AID GUIDE

Revised December 2023

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Welcome to the Hudson Valley



Central Hudson appreciates and thanks you for your assistance during this emergency. The purpose of this guide is to provide you with some important information about Central Hudson's emergency operations. This guide provides information regarding our system(focusing on our gas distribution system), general safety, work policies and crew supervision.

Quick Hit Updates

- National Mutual Aid Agreement and RFA
 - Review completed
 - New RFA - Excel format with compilation tool
 - Effective January 1, 2026, for 5 years
- Mutual Aid Playbook
 - Second draft under Work Group review
 - Production version to be released in November
- Worker Competency Collaboration
 - Members to collaboration on consistent approach/framework/tool
 - Work Group to be established
 - Deliverable Q2 2026

Task	Owner(s)	Deadline
Affirm understanding of Safety Staff position on assessing worker competency for mutual aid	Bob – NY Glenn – CT Paul – MA	NY-10/3/25 CT-10/1/25 MA-10/28/25
Brief OMC on the issues and proposed solution and get their buy-in on Approach and Outcomes	Glenn/Josh W	OMC Meeting (10/14/25)
Establish Work Group for Operators (EM/MA Committee, OQ & Training Committee)	Glenn, Adam	Q4 Committee Meetings
Kickoff Meeting with Work Group	Glenn	Q1 2026
Develop work plan / schedule for Q1–Q2 2026: NGA to draft “considerations checklist” for Operators	Glenn	Q2 2026
Meet with states’ Safety Staff to review Mutual Aid process and enhancements	Glenn	Q2 2026

Discussion

