

2025 LDC PIPELINE SAFETY CULTURE SURVEY

The Journey of Strengthening Safety Culture Continues...

Measuring and Benchmarking Employee Safety Perceptions - Industry's Largest LDC Operations & Construction Focused Assessment

Assessment Details

Important Dates

Sign-up: December, 2024
Process Kick-off: January, 2025

Assessment Launch Date

June/July 2025

Survey Length

12-15 minutes
84 survey questions

Data Confidentiality

3rd party technology platform maintains confidentiality of employee responses.

Reporting of groups with 5 or more responses. Individual company data is not shared with NGA

Assessment Partners

Blacksmith/ P-PIC
Texas A&M, Industrial Psychology Department
Perceptyx

**Contact Mike Gallinaro or
Bob Wilson for Additional
Information and Participation Cost**

Any Member Can Participate!!

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Measuring Safety Culture

Measuring safety culture through a quantifiable survey tool provides tangible indicators of the current status of safety. When conducted at a trade level, it allows companies to benchmark against industry norms. This data allows organizations to implement improvements and measure progress over time. Measuring safety culture provides member organizations with specific data on employee safety perceptions.

About the Survey

The safety culture survey is administered according to an established survey approach developed in 2013 by INGAA in collaboration with world-renowned experts. The 84-question survey has been used by all types of organizations, including gas utilities, gas and liquid transmission pipeline companies and contractors/service providers. Over 100,000 employees have participated in the survey over the past decade. NGA conducted the 1st and largest LDC-focused safety culture assessment in 2021-2022. The initial assessment results were insightful as we integrated learnings into our PSMS Collaborative framework.

Operators and Contractors

This survey is open to all LDCs and distribution contractors. For LDCs with both gas and electric operations, it can be extended to both groups and is applicable to all employees within the organization.

Participation Benefits

Participating member companies will be provided access to a robust digital dashboard to analyze their survey results and filter by various organizational, demographic attributes, and historical trends. The dashboard allows participants to easily compare their company's results to an overall NGA pipeline norm. Based on the participation, we will create custom benchmarks, such as breakouts for small, medium, and large organizations as well as dual utilities.